



Village Physio & Sports Injury Clinic

Your Privacy Matters

We care about your privacy, and we know you do, too. Check out our privacy policies for more information about how VILLAGE PHYSIO CLINIC uses, stores, and protects your personal data.

To ensure that you are informed about how VILLAGE PHYSIO & SPORTS INJURY CLINIC uses your personal data, we've updated our privacy policy. Please look over the new policies, which will be effective starting May 25, 2018. All data is dealt with in accordance with The General Data Protection Regulation (GDPR) 2018

Definitions and interpretation

1. In this privacy policy, the following definitions are used:

Data : collectively all information that you submit to Village Physio via the Website and in writing . This definition incorporates, where applicable, the definitions provided in the The General Data Protection Regulation (GDPR) 2018

Village Physio, or us: Village Physio & Sports Ltd, a company incorporated in England and Wales with registered number 6468470 whose registered office is at 3 Warburton Street, Didsbury, Manchester M206WA;

User or you: any third party that accesses the Website and is not either (i) employed by Village Physio and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services Village Physio

Website: the website that you are currently using, www.didsburyphysio.co.uk, and any sub-domains of this site unless expressly excluded by their own terms and conditions.

Scope of this privacy policy

2. This privacy policy applies only to the actions of Village Physio and Users with respect to this Website and consent documents at time of assessment. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

Data collected

3. Village Physio collects the following data from you at the first visit and /or during first email or telephone contact by you :

1. address, postcode,

2. telephone numbers,
3. email addresses,
4. next of kin,
5. GP contact details,
6. occupation

Our use of Data

5. For purposes of the Data Protection Act 1998, Village Physio is the “data controller”.
 6. Unless we are obliged or permitted by law to do so, and subject to any third party disclosures specifically set out in this policy, your Data will not be disclosed to third parties. This includes our affiliates and / or other companies within our group.
 7. All personal Data is stored securely in accordance with the principles of the The General Data Protection Regulation (GDPR) 2018
 8. Any or all of the above Data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website and clinic. Specifically, Data may be used by us for the following reasons:
 1. internal record keeping;
 2. improvement of our products / services;
 3. contact for market research purposes which may be done using email, telephone, fax or mail. Such information may be used to customise or update the Website;
- in each case, in accordance with this privacy policy.

Third party websites and services

9. Village Physio may, from time to time, employ the services of other parties for dealing with certain processes necessary for the operation of the Website. The providers of such services do not have access to certain personal Data provided by Users of this Website.
10. We use a 3rd party web based system to enable appropriate treatment of patients, scheduling of diaries and production of invoices and receipts. The company is PPS (private practice software) and they are GDPR compliant.

Links to other websites

10. This Website and our social media platforms may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.

Changes of business ownership and control

11. Village Physio may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of Village Physio. Data provided by Users will, where it is relevant to any part of our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this privacy policy, be permitted to use the Data for the purposes for which it was originally supplied to us.
12. We may also disclose Data to a prospective purchaser of our business or any part of it.
13. In the above instances, we will take steps with the aim of ensuring your privacy is protected.

Accessing your own Data

19. You have the right to ask for a copy of any of your personal Data held by Village Physio (where such Data is held) on payment of a small fee, which will not exceed £30.

Security

20. Data security is of great importance to Village Physio and to protect your Data we have put in place suitable physical, electronic and managerial procedures to safeguard and secure Data collected via this Website, email, telephone or written
21. We endeavour to do our best to protect your personal Data. However, transmission of information over the internet is not entirely secure and is done at your own risk. We cannot ensure the security of your Data transmitted to the Website.

General

22. You may not transfer any of your rights under this privacy policy to any other person. We may transfer our rights under this privacy policy where we reasonably believe your rights will not be affected.
23. If any court or competent authority finds that any provision of this privacy policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this privacy policy will not be affected.
24. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
25. This Agreement will be governed by and interpreted according to the law of England and Wales. All disputes arising under the Agreement will be subject to the exclusive jurisdiction of the English and Welsh courts.

Changes to this privacy policy

31. Village Physio reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be posted on the Website and you are deemed to have accepted the terms of the privacy policy on your first use of the Website following the alterations.

You may contact Village Physio by email at info@didsburyphysio.co.uk

09 May 2018

EMERGENCIES

Village Physio Didsbury clinic is now open 6 days a week, so if you are suffering from an acute condition or need an emergency consultation, we will try our best to arrange an appointment with a therapist on the very same day.

Main Office – 0161 448 7844

Emergency Mobile – 07961 350099

Email – info@didsburyphysio.co.uk